

The March 14th class has been re-scheduled to start March 28th

**Class information for the March 28th,
APICS Certified Supply Chain Professional (CSCP)
Instructor-Led Review course**

**Why obtain a Certified Supply Chain
Professional Certification?**

APICS CSCP education is essential if you are:

- Interested in increasing your knowledge and expertise in the field of global supply chain management, specifically in the areas of customer relations, international trade, information technology enablement, and physical logistics
- Consulting or facilitating supply chain functions or working with ERP systems
- Creating a common standard of understanding, vocabulary, resources, and frameworks within your company to address your supply chain challenges and opportunities.

An APICS CSCP designation will help you:

- Master the necessary tools to effectively manage global supply chain activities, including suppliers, plans, distributors, and customers around the globe
- Acquire the skills you need to create consistency and foster collaboration through best practices, common terminology, and corporate communication
- Understand how to use enterprise resources planning (ERP) systems and other technologies to improve the entire supply chain process

- Maximize your organization's ERP investments by millions of dollars
- Increase your professional value and secure your future.

Pre-Class Details

CSCP Welcome Letter: Once, you have registered and paid for the course, you will receive your CSCP welcome email approximately 10 days prior to the start of your course.

CSCP on-line Learning System Invite: The invite is sent out 7 to 10 days head of your first class date. Please follow the instructions provided on the invite to activate your on-line access to the CSCP Learning System. Please complete this at least 7 days ahead of the class start.

Picking up your CSCP Course Books: Please make arrangements with the instructor to pick-up your course books, at least five days before the class start.

Taking and completing on-line pretest: Once you have received your invite to sign on to the CSCP learning system, please activate on your sign on, take your pretest exam no later then five days before your class start date.

Class Details

Class Schedule: 13 – 3 hour Class Sessions, starting at 5:30, on the following dates:

- March: 28
- April: 4, 11, 18, 25
- May: 2, 9, 16, (23 – No Class), 30
- June 6,13, 20, 7 (Review)

For the CSCP Exam window: June 30, 2012 to August 11, 2012

Class location: Fairfield Inn, Crabtree Valley Mall area (Conference Room), 2201 Summit Park Lane, Raleigh NC 27612.

Course Tuition:

- Members \$1,500 and Non-members \$1700 (if you register by March 7th)
- Tuition rate will increase by \$300, if you register after March 7th.

Registration Deadline: Noon, March 15, 2012

Typical Study Requirements:

- 39 hours of instructor-led instruction
- 1 to 3 hours of self-study per hour of instructor-led instruction;
- Completion of the online pre-test, section specific quizzes, post test and practice exam.

Components included in the instructor-led course tuition:

- Self-study text (APICS CSCP Learning System Participant Guides)
- Access to the web-based portion of the APICS CSCP On-Line Learning System
- Interactive web-based study tools
 - Introduction to CSCP
 - An online pre-tests
 - Section-specific quizzes
 - E-Flashcards
 - Interactive Learning activities
 - Online glossary
 - A post test (to determine progress)
 - A practice exam
 - Access to the Resource center
- Instructor-Led Student Slides

Course Instructor: Jeff McDaniels, CSCP, CPIM, PMP, SSGB

- APICS Recognized Instructor for CSCP, CPIM and Global Sourcing, with 35 plus years of Operations, Supply Chain, and Project Management experience.
- Jeff is the Managing Director for Knee High Associates, a supply chain training and development, process optimization and project management company.
- Jeff is also the Vice President of Education, APICS Triangle Chapter.

Course Content and Components

CSCP Content: The APICS CSCP Learning System consists of print and interactive web-based study tools. It is designed to increase student's understanding of supply chain concepts. It includes three modules (comprised of five printed textbook), which correspond to the knowledge domains tested on the APICS CSCP exam. **Additional info available at the APICS website:** www.apics-org.

The new APICS CSCP exam consists of three important modules. The 2012 exam reflects critical changes in the marketplace and in the evolving roles and responsibilities of operations and supply chain managers. For accreditation, you must master each of the following:

MODULE 1 APICS Supply Chain Management Fundamentals:

- Broad concepts include primary processes, objectives, logistics, integration methods, and rewards
- Alignment of supply chain with corporate strategies
- Key considerations for planning, inventory control, and continued improvement
- Identification and management of market segments
- Demand forecasting and effective management techniques
- Effective customer relationship management (CRM)

MODULE 2 Supply Chain Strategy, Design, and Compliance:

- Sustainability practices in design and operation
- Measurement, responsiveness, operations, and communications
- Risk, its sources, impacts, and mitigation methods
- Globally dispersed supply and demand, and the effects on logistics
- Factors influencing demand, including design, marketing, selling, and matching customer orders
- Core Customer Relationship Management (CRM) concepts, including strategies, technologies, and implementation challenges
- Fundamentals of supplier relationship management (SRM), including strategies, improved source management, relevant technologies, and measurement

- Inventory planning and control methods

MODULE 3 Implementation and Operations:

- Supply chain dynamics and the balance of responsiveness and efficiency
- Managing supply from internal and external sources
- Implementation of demand plans, including prioritization, fulfillment, and capturing and communicating point-of-sale data
- Tools and techniques to support continuous improvement

QUICK LINKS TO:

- [APICS TRIANGLE CHAPTER WEBSITE](#)
- [CSCP REGISTRATION AND SIGN-UP](#)